



Pronounced as Y@

Acting as an Admin for Managing/ Creating / Amending Calls as well as Assigning & Re Assigning the Resources through the web portal makes it sound like a piece of Cake by handing over the resources according to their skills. JO on an android device is the extension of the same, a handy app for the resources on the move / in the field. JO mobile keeping the data on the web in sync, maintaining every detail of the call performed / postponed / otherwise not taken by the resource.

Features

- Real Time updating the admin Portal for every change made on a mobile device.
- User friendly and Easy to use.
- Allows adding a call on the move.
- Call details are displayed on the Mobile – Real Time.
- Update the web portal/ Admin from Mobile.
- Easy Updating of the data base through excel files.

Simple & Easy to use web portal with an extension on a mobile device completes the service call Management System. Working smoothly with Push notifications on every mobile device, one cannot evade any call.





Beni'tures

- . Never miss a call – Notification centre acts a reminder through Push notifications
 - . Easy follow ups; the schedule for the day is set up along with the priority.
 - . Happy Customer is a returning customer – With JO every service call ends with a smile on customers face.
 - . No Duplication of Work – No two Resources will visit the same customer for the same call again.
 - . Action Traceability - Track every action of your resources; whether the call is cancelled/ Postponed or otherwise.
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